

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
142598-2013-AQ-ARG-RvA

Initial certification date:  
25, September, 2013

Valid:  
25, September, 2016 - 15, September, 2018

This is to certify that the management system of

## **ANA MAYA S.A.**

Talcahuano 750 - 7°, 1013, Ciudad Autónoma de Buenos Aires, Argentina

has been found to conform to the Quality Management System standard:

**ISO 9001:2008**

This certificate is valid for the following scope:

**Contact management and debt recovery service of portfolios assigned from customers**

**Gestión de contacto y servicio de recupero de deuda de las carteras asignadas por los clientes**

Place and date:  
**São Paulo, 22, August, 2016**



The RvA is a signatory to the IAF MLA

For the issuing office:  
**DNV GL – Business Assurance**  
**Av Alfredo Egydio de Souza Aranha, 100 -**  
**Bloco D- 3º andar - Vila Cruzeiro, São**  
**Paulo, SP, Brazil**

**Mauricio Venturin**  
Management Representative